



CAPABILITY STATEMENT

Professional Housing Solutions

**For local authorities, landlords
and strategic housing partners.**

Trusted partnerships. Better communities.

Corporate Edition | 2026

Professional housing management

NEWPOINT Housing Group connects public-sector housing need with responsibly managed private-sector supply.

We work with local authorities, landlords and housing partners to deliver safe, suitable and professionally managed accommodation. Our approach is built around clear responsibilities, dependable communication and disciplined operational oversight.

CORE CAPABILITIES

Temporary accommodation

Requirements-led accommodation support shaped around local need and commissioning priorities.

Landlord partnerships

Structured leasing and management relationships designed to reduce operational burden.

Compliance coordination

Documented controls, action tracking and escalation appropriate to each property and service.

Who we support

Local authorities • Private landlords • Housing associations • Developers • Strategic partners

Housing management

Day-to-day oversight, resident communication, inspections, records and issue coordination.

Property standards

Readiness checks, documentation oversight and continued monitoring against agreed requirements.

Resident services

Clear onboarding, accessible contact routes and respectful, responsive communication.

A controlled service from mobilisation to review

The quality of a partnership is determined by how clearly it is mobilised, managed and improved.

OUR DELIVERY MODEL

- 01 Understand** — Confirm the requirement, property criteria, timescale and responsibilities.
- 02 Assess** — Review suitability, documentation, condition and outstanding actions.
- 03 Mobilise** — Agree contacts, records, resident information and commencement arrangements.
- 04 Manage** — Coordinate communication, inspections, issues and day-to-day oversight.
- 05 Review** — Share agreed information, monitor themes and strengthen delivery.

ASSURANCE PRIORITIES

Property readiness

Suitability and required information reviewed before mobilisation.

Issue control

Actions prioritised, assigned, tracked and escalated where necessary.

Partner visibility

Agreed reporting and communication routes support timely decisions.

Resident experience

People know who to contact, what happens next and when to expect an update.

Why NEWPOINT

A focused housing management partner built around professionalism, integrity and long-term relationships.

Partnership-minded

We work toward shared outcomes and relationships that can mature over time.

Resident-conscious

We recognise that service quality is experienced by people in their homes.

Evidence-aware

We avoid unsupported promises and align delivery to the signed agreement.

Our commitment

To manage homes with care, act with integrity and create lasting value for partners, residents and communities.

Operationally focused

We value clear processes, ownership and follow-through.

Commercially responsible

We seek transparent arrangements that are sustainable for every party.

Built to improve

We use feedback and service information to strengthen performance.

Let's start a conversation

Contact details will be inserted once the final publication information is confirmed.